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Read this Owner's Manual thoroughly before operating the equipment. Keep it with the equipment at all times. Replacements are available from TSE, PO Box 347, Winona, MN 55987, 800-553-2204. www.thernstage.com

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IMPORTANT: Please record product information on page 2. This information is required when calling the factory for service.



# **Owner's Manual**

For CWA2-PC-S2 Counterweight Assist

### **Two-Year Limited Warranty**

Please record the following: Date Purchased:

Model No.:

Serial No.:

This information is required when calling the factory for service.

Thern, Inc. warrants its products against defects in material or workmanship for two years from the date of purchase by the original using buyer, or if this date cannot be established, the date the product was sold by Thern, Inc. to the dealer. To make a claim under this warranty, contact the factory for an RGA number. The product must be returned, prepaid, directly to Thern, Inc., 5712 Industrial Park Road, Winona, Minnesota 55987. The following information must accompany the product: the RGA number, the date of purchase, the description of the claimed defect, and a complete explanation of the circumstances involved. If the product is found to be defective, it will be repaired or replaced free of charge, and Thern, Inc. will reimburse the shipping cost within the contiguous USA.

This warranty does not cover any damage due to accident, misuse, abuse, or negligence. Any alteration, repair or modification of the product outside the Thern, Inc. factory shall void this warranty. This warranty does not cover any costs for removal of our product, downtime, or any other incidental or consequential costs or damages resulting from the claimed defects. This warranty does not cover brake discs, wire rope or other wear components, as their life is subject to use conditions which vary between applications.

FACTORY AUTHORIZED REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY TO THE CONSUMER. THERN, INC. SHALL NOT BE LIABLE FOR ANY INCIDEN-TAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WAR-RANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Note: Thern, Inc. reserves the right to change the design or discontinue the production of any product without prior notice.

## **About This Manual**

The Occupational Safety and Health Act of 1970 states that it is the employer's responsibility to provide a workplace free of hazard. To this end, all equipment should be installed, operated, and maintained in compliance with applicable trade, industrial, federal, state, and local regulations. It is the equipment owner's responsibility to obtain copies of these regulations and to determine the suitability of the equipment to its intended use.

This Owner's Manual, and warning labels attached to the equipment, are to serve as guidelines for hazard-free installation, operation, and maintenance. They should not be understood to prepare you for every possible situation.

Information contained in this Owner's Manual is applicable only to Thern CWA2-PC-S2. Do not use this manual as a source of information for any other equipment.

### The following symbols are used for emphasis throughout this manual:

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Failure to follow 'WARNING!' instructions may result in equipment damage, property damage, and/or serious personal injury.

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Failure to follow 'CAUTION!' instructions may result in equipment damage, property damage, and/or minor personal injury.

#### **Important!**

Failure to follow 'Important!' instructions may result in poor performance of the equipment.





# **Suggestions for Safe Operation**

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### DO the following:

Read and comply with the guidelines set forth in this Owner's Manual. Keep this manual, and all labels attached to the hoist, readable and with the equipment at all times. Contact Thern, Inc. for replacements.

Check lubrication before use.

Keep hands away from the sheave, gears, wire rope, and other moving parts of the equipment.

Keep all unnecessary personnel away from hoist while in operation. Keep out of the path of wire rope that might snap back and cause injury if broken.

Disconnect electric power before servicing the equipment.

### DO NOT do the following:

This product designed for lifting and moving material only. Do not use this product for any other purpose.

Do not exceed the load rating of the hoist or any other component in the system. To do so could result in failure of the equipment.

Do not use more than one hoist to move a load unless each hoist was designed for use in a multiple hoist system.

Do not use damaged or malfunctioning equipment. To do so could result in failure of the equipment.

Do not modify the equipment in any way. To do so could cause equipment failure.

Do not wrap the wire rope around the load. This damages the wire rope and could cause the load to escape. Use approved rigging connectors to secure the wire rope to the load.

Do not operate the hoist with drive guards or gear covers removed or improperly installed.

Do not divert your attention from the operation. Stay alert to the possibility of accidents, and try to prevent them from happening.

Do not jerk or swing the load. Avoid shock loads by starting and stopping the load smoothly. Shock loads overload the equipment and may cause damage.

Do not adjust the brake with the hoist holding a load. Accidental release of the brake could result in loss of the load.

Do not exceed the rated out-of-balance of the hoist. To do so could result in loss of load control.

### **1.1 Installing the Hoist**

### **Important!**

- Inspect the hoist immediately following installation according to the Instructions for Periodic Inspection. This will give you a record of the condition of the hoist with which to compare future inspections.
- A qualified professional should inspect or design the foundation to insure that it will provide adequate support.
- When positioning the hoist use a sling wrapped around the reducer assembly.
- Do not attempt to lift or position hoist by using lifting hole on reducer. This hole is designed to lift reducer only.
- Do not weld the hoist frame to the foundation or support structure. Welding the frame may void warranty, contact Thern, Inc. Use fasteners as instructed.

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Do not install the hoist in an area defined as hazardous by the National Electric Code, unless installation in such an area has been thoroughly approved.

Do not install the hoist near corrosive chemicals, flammable materials, explosives, or other elements that may damage the hoist or injure the operator. Adequately protect the hoist and the operator from such elements.

Attach the hoist to a rigid and level foundation that will support the hoist and its load under all conditions, including shock loading.

- 1.1.1 CONSULT APPLICABLE CODES AND REGULATIONS for specific rules on installing the equipment.
- 1.1.2 LOCATE THE HOIST in an area clear of traffic and other obstacles. Make sure the hoist is accessible for maintenance and operation.
- 1.1.3 LOCATE THE HOIST in an area with adequate temperatures. Check the motor and reducer manufacturer's information for ambient temperature ratings.
- 1.1.4 POSITION THE HOIST to allow access for proper lubrication.
- 1.1.5 INSTALL THE HOIST on a horizontal surface. The hoist is designed and assembled for upright installation. Consult factory for mounting in other configurations.
- 1.1.6 FASTEN THE HOIST SECURELY to the foundation. Contact a qualified professional for mounting instructions to comply with local codes. Use the locating jig for proper placement of the hoist mounting plate. See Figure 1.



### **1.2 Installing the Breather Plug**

#### Important!

• Save the sealed plug for use when the hoist is removed for storage or transport.

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Install the breather plug to vent heat and pressure. Failure to do so could result in pressure buildup which could damage the reducer.

For shipment, the reducer is filled with lubricant and sealed to prevent lubrication loss.

NORD reducers are self-contained and have no breather plug. They are used for the primary gearbox. Some units supplied may not have a breather plug installed for shipment. Install the breather plug in the secondary gearbox before operation.

- 1.2.1 REMOVE THE OIL PLUG. See Figure 2.
- 1.2.2 CHECK THE LUBRICANT LEVEL in the reducer to make sure no lubricant was lost during shipment. Refer to lubricating instructions 3.3.2.
- 1.2.3 INSTALL THE BREATHER PLUG. The breather plug is wired to the reducer or attached in a plastic bag.



## **1.3 Connecting Electric Power**

#### **Important!**

- Use electrical equipment with the correct rating and Underwriter's Laboratory (UL) approved.
- Always disconnect electric current when the hoist is not in use.

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Install proper branch circuits, disconnect devices, protection, and grounding as required by article 430 of the National Electric Code or other local codes per authority having jurisdiction.

All electrical work must be performed by a licensed electrician. Failure to do so could result in electric shock or poor hoist operation.

All control devices must be momentary contact type. Install all control devices so the hoist motor will stop when the operator releases the device.

Locate control devices so the operator will be able to view the load through the entire operation.

Locate control devices so the operator will be clear of the load, the wire rope, and the path of wire rope that could snap back and cause injury if broken.

It is the responsibility of the owner to provide equipment for controlling the hoist. Electrical control packages are available from Thern. The following guidelines are supplied as a reference for the installer.

- 1.3.1 CONSULT APPLICABLE CODES AND REGULATIONS for specific rules on electrical installation.
- 1.3.2 CHECK THE COMPONENT MANUFACTURER'S INSTRUCTIONS for installing and connecting the motor, brake, and other equipment.
- 1.3.3 INSTALL A FUSE or circuit breaker in the power supply circuit, as required by the National Electric Code or the local codes per authority having jurisdiction.
- 1.3.4 INSTALL A DISCONNECT DEVICE in the power supply circuit, as required by the National Electric Code. This should be a switch you can lock in the OFF position to prevent unauthorized use of the hoist.
- 1.3.5 CONNECT ELECTRIC STARTER CONTROLS to the motor. Make sure the load brake is wired for fast braking on brakemotors that offer this function. Check the component manufacturer's information.
- 1.3.6 CONNECT ELECTRIC POWER SUPPLY, with ground wire, to the electric starter control box. Check the component manufacturer's information for a wiring diagram.
- 1.3.7 CONNECT OTHER ELECTRIC EQUIPMENT to the proper terminals in the electric control box.
- 1.3.8 CHECK THE CURRENT at the motor and make sure it agrees with the current rating marked on the hoist nameplate. If current rating is incorrect, have the circuit inspected by a licensed electrician.
- 1.3.9 TEST ELECTRICAL CONNECTIONS, when provided, by operating the hoist.
  - a ROTATION OF THE SPROCKET must agree with the labels on the control device, either UP and DOWN, or FORWARD and REVERSE.
  - b CHECK THE LOAD BRAKE, make sure it releases when the motor is ON, and engages when the motor is OFF. Make sure the fast brake function operates correctly on brakemotors that include this feature.

CONTACT THE FACTORY OR A QUALIFIED PROFESSIONAL FOR HELP.

### Important!

- Use wire rope and other rigging equipment rated for the size of the largest load you will be moving.
- Do not drag the wire rope through dirt or debris that could cause damage, or poor operation.
- Always wear protective clothing when handling wire rope.



# 1.4 Installing the Wire Rope & Roller Chain

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Install the wire rope securely about the hoist sheave.

- 1.4.1 PURCHASE THE PROPER WIRE ROPE for your application. Keep the following in mind when selecting a wire rope. Contact a reputable wire rope supplier for help.
  - <sup>a</sup> BREAKING STRENGTH of new wire rope should be at least 8 times greater than the largest load placed on the hoist. This is a minimum value and will vary with the type of load and how you are moving it.
  - WIRE ROPE LAY must agree with the winding direction of the sheave to help insure proper winding.
  - WE RECOMMEND 3/8 inch 7 x 19 galvanized aircraft cable.
  - d ATTACH WIRE ROPE to termination at the top of the arbor and up over the sheave of the head block, making sure to keep proper alignment of wire rope in the sheave grooves. See Figures 3 and 4.



Control fleet angle by connecting in such a way that it is straight vertical at high trim.





## **1.5 Setting Travel Limits**

### Figure 5 – Setting Travel Limits



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Limit set points are dependent on speed of operation. Use caution with setting limits on units with variable speed operation. Typically, limits should be adjusted for the highest speed to be encountered.

Correct setup may take some trials and adjustments.

Each unit's travel is controlled by two sets of limit switches. One set controls the normal movement (normal travel limit) of the unit. The other set (over-travel limit) are there in the event of a failure of the normal travel limits.

The overtravel limits should be set first to determine the absolute maximum range of travel that the unit is able to run securely. The travel limits should be set within this range to limit the movement of the normal operating range.

- 1.5.1 ATTACH THE LIMIT SWITCH by doing the following.
  - <sup>a</sup> ATTACH limit switches to the tee strut guides per Figure 5.
  - b CHECK for clear travel of the limit switch arm.
  - ADJUST POSITION of the limit switched by moving along the tee strut. Refer to Figure 5 for minimum tolerances.

### 2.1 General Theory of Operation

#### Important!

- To help insure rated performance, make sure voltage at the motor is equal to the motor's voltage rating.
- It is your responsibility to detect and account for different factors affecting the condition and performance of the equipment.
- 2.1.1 THE FORCE REQUIRED to move the load must not exceed the load rating of the hoist. Consider the total force required to move the load, not just the weight of the load.
- 2.1.2 THIS EQUIPMENT CAN develop forces that will exceed the load rating. It is the responsibility of the equipment user to limit the size of the load. Inspect the equipment regularly for damage according to the instructions contained in this manual and in the component manufacturer's information.
- 2.1.3 THE COUNTERWEIGHT ASSIST HOIST is designed to move out of balance counterweight linesets vertically. Typical set up of a CWA lineset would include loading the associated arbor to the capacity of the CWA Hoist. Example: A typical CWA2 series hoist is rated for 1500 lbs out of balance. The associated arbor should be loaded to 1500 lbs or its capacity, whichever is less. The total lineset capacity is 1500 lbs plus the weight of the arbor.
- 2.1.4 PRIMARY AND SECONDARY LOAD BRAKES provide positive load holding. Although a new worm gear hoist may appear to hold the load in place, this characteristic will diminish with use. Do not depend on hoist gearing to hold the load in place.
- 2.1.5 PERFORMANCE RATINGS of the equipment are determined by the design of the hoist.
  - <sup>a</sup> LINE SPEED is the speed that the load will travel. The weight of the load does not affect line speed.
  - b LOAD RATING represents the maximum pull that can be placed on new equipment.
- 2.1.6 DUTY RATINGS refer to the type of use the equipment is subject to. Consider the following when determining duty rating.
  - <sup>a</sup> ENVIRONMENT: harsh environments include hot, cold, dirty, wet, corrosive, or explosive surroundings. **Protect the equipment from harsh environments when possible.**
  - MAINTENANCE: poor maintenance, meaning poor cleaning, lubrication, or inspection, leads to poor operation and possible damage of the equipment.
    Minimize poor maintenance by carefully following the instructions contained in this manual.
  - LOADING: severe loading includes shock loading and moving loads that exceed the load rating of the equipment. Avoid shock loads, and do not exceed the load rating of the equipment.
  - d FREQUENCY OF OPERATION: frequent start and stop functions increase wear and shorten the life span of the gear train and load brake components. Lengthy operations cause lubrication to become hot, which also decreases the life span of the gear train. Increase maintenance of the equipment if used in frequent operations.

CONTACT THE FACTORY FOR MORE INFORMATION.

### 2.2 Breaking-In the Hoist

- 2.2.1 BREAK-IN OCCURS during the first few hours of normal operation. During break-in, mating surfaces become polished, and clearances increase. This is desired for efficient operation of bearings and gears.
- 2.2.2 INSPECT THE HOIST following break-in according to the Instructions for Periodic Inspection. See Section 3.4 Inspecting the Equipment.

## 2.3 **Preparing for Operation**

- 2.3.1 CONSIDER THE OPERATION. Do not begin until you are sure you canperform the entire operation without hazard.
- 2.3.3 BEFORE INITIAL OPERATION inspect the hoist and all components of the system according to Instructions for Frequent Inspection.
- 2.3.3 BEFORE EACH OPERATION inspect all components of the system.
  - <sup>a</sup> OPERATORS must be in good health, alert, thoroughly trained in operating the equipment, and properly clothed (safety equipment as required, no loose clothing, no loose jewelry).
  - <sup>b</sup> THE LOAD must be clear of other objects and free to move. Make sure the load will not tip, bind, or in any way move uncontrollably.
- 2.3.4 KNOW YOUR LOAD and make sure you do not exceed the load rating of the hoist or any other equipment in the system.

### 2.4 Moving the Load

#### **Important!**

- Obey a stop signal from anyone.
- Maintain tension on the wire rope to keep it tightly and evenly wound on the sheave.
- If the hoist and load are not visible during the entire operation, get help from another person.
- Appoint a supervisor if more than one person is involved in the operation. This will reduce confusion and increase safety.

- 2.4.1 MOVE THE LOAD slowly and smoothly, only a small distance at first. Make sure the load is balanced and securely attached before continuing.
- 2.4.2 USE THE CONTROL DEVICE to operate the hoist. The control device should be momentary contact type, so the hoist will stop when the operator releases the control.
- 2.4.3 OBSERVE THE WIRE ROPE as it winds over the sheave. If any lift lines become loose, uneven, or overlapped, stop the operation and rewind the wire rope before continuing. **Continued operation with overlapped or uneven wire rope can damage the wire rope and shorten its life.**
- 2.4.4 OBSERVE THE REDUCER during operation for signs of overheating. Frequent overheating may be a sign of damage, or may indicate the need for a larger power hoist.
  - <sup>a</sup> WATCH FOR SMOKE, the smell of burnt lubricant, and other signs of overheating. Use a thermocouple or other device to monitor reducer temperature.
  - **b** STOP THE OPERATION if the reducer overheats, and allow the hoist to cool. **Continued operation may cause damage.**

### Important!

• When determining whether the load will exceed the load rating, consider the total force required to move the load.

### 3.1 Cleaning the Hoist

#### Important!

Increase the frequency of maintenance procedures if the hoist is:

- Operated for long periods.
- Used to pull heavy loads.
- Operated in wet, dirty, hot, or cold surroundings.

Clean the hoist to remove dirt and help prevent rust and corrosion.

- 3.1.1 CLEAN THE HOIST every six months or whenever it is dirty.
  - a WIPE ALL EQUIPMENT to remove dirt and grease.
  - b LEAVE A LIGHT FILM of oil on all motor, reducer and shaft surfaces to protect them against rust and corrosion.
  - c WIPE OFF excessive amounts of oil to avoid the accumulation of dirt.
- 3.1.2 REMOVE ALL UNNECESSARY OBJECTS from the area around the hoist.

### 3.2 Adjusting the Roll Chain

- 3.2.1 ROLL CHAIN TENSION is adjusted by using the turnbuckle. If the chain is excessively tight, chain damage or rapid use of lubricant may result. If the chain is too loose, damage due to vibration or chain winding may result.
  - <sup>a</sup> PERFORM A TRIAL RUN before regular operation and check for the following: Proper fit of the connecting link plate (and spring clip or cotter pin). Adequate chain slack. Sufficient lubrication. No contact between chain and its case. No abnormal noise. No excessive vibration. Chain does not over-wind around the sprocket. No kinks or stiff chain parts.
- IF ANY PROBLEMS ARE DISCOVERED, VERIFY ALIGNMENT OF THE HOIST AND CONTACT THERN WITH QUESTIONS.

### **3.3 Lubricating the Hoist**

### Important!

- Do not leave plug holes in the reducer open. Open plug holes will allow dirt and moisture to contaminate the lubrication.
- Make sure lubricant has a temperature rating appropriate for the ambient temperatures of the operation.
- Replace the motor bearings if the motor is disassembled for any reason.

#### Important!

Lubrication increases the Service Life

- One of the most important factors in getting the best possible performance out of your roller chain is proper lubrication. No matter how well a transmission system is designed, if it is not properly lubricated, its service life will be shortened.
- Wear between the pin and bushing causes the roller chain to stretch. These parts should, therefore, be well lubricated. The gap between the pin link plate and roller link plate on the slack side of the chain should be filled with oil. This oil forms a film which minimizes wear on the pin and bushing, thus increasing the chain's service life. It also reduces noise and acts as a coolant when the chain runs at high speeds.
- Only high-quality oil should be used to lubricate the roller chain. Neither heavy oil nor grease is suitable.

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Make sure the breather plug is clean and open to vent heat and pressure. Poor ventilation may cause overheating and result in damage to oil seals and other equipment.

Fill the speed reducer to the proper level without overfilling. Too much or too little lubricant will cause overheating and result in damage to seals, bearings, and gears.

Hoists are shipped pre-filled with lubricant. Nord (primary) Reducer is maintanance-free. Thern (secondary) Reducer is filled with Mobil Gear 600 x P220

Lubricate the hoist properly to help protect it from wear and rust. Read the following instructions carefully. See figure 2 for fill, level and drain plug locations.

- 3.3.1 MOTOR BEARINGS are typically lubricated for life by the manufacturer. Some motors require periodic lubrication. Refer to the motor manufacturer's information for specific instructions.
- 3.3.2 LUBRICATE THE SECONDARY REDUCER according to the instructions below.
  - <sup>a</sup> CHECK OIL LEVEL monthly. Remove the level plug and make sure oil is even with the plug hole.
  - <sup>b</sup> FILL THE REDUCER according to the manufacturer's instructions. Fill the reducer until oil reaches the level plug. **Do not mix different lubricants.**
  - c CHANGE REDUCER LUBRICANT at least every 12 months, or whenever it is dirty or contaminated. See figure 2 for drain plug location.
- 3.3.3 LUBRICATE THE WIRE ROPE by following the wire rope manufacturer's recommendations.
- 3.3.4 LUBRICATE THE ROLL CHAIN by manually applying high quality SAE 30 oil with an oil filler or brush in the gap between the pin link and roller link on the slack side of the chain. Check that the lubricating oil moves toward the link plates when brushing on. High quality SAE 30 oil should be applied at a fixed interval, generally about every eight hours, or as often as necessary to prevent the bearing areas from becoming dry. See Figures 6 -7. Always turn off & lockout the power switch before lubricating or servicing a chain system.



### 3.4 Inspecting the Equipment

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**Important!** 

- Start an inspection program as soon as you put the hoist into use.
- Appoint a qualified person to be responsible for regularly inspecting the equipment.
- Keep written records of inspection. This allows comparison with comments from previous inspections so you can see changes in condition or performance.

### **Perform frequent inspections:**

- Before initial operation.
- Monthly during operation.
- Whenever you notice signs of damage or poor operation.

Do not use damaged or malfunctioning equipment. Place an "OUT OF ORDER" sign on the hoist. Do not use the hoist until the sign is removed by a qualified maintenance person who has completely corrected the problem.

Inspect the hoist to detect signs of damage or poor operation before they become hazardous. See Table 1 - Inspection Checklist.

- CONSULT APPLICABLE CODES AND REGULATIONS for specific rules 3.4.1 on inspecting the hoist and other equipment.
- CHECK COMPONENT MANUFACTURER'S INSTRUCTIONS for 3.4.2 inspecting the motor, brake, reducer, bearings, wire rope, and other equipment.

#### **Instructions for Frequent Inspection** 3.4.3

- VISUALLY INSPECT the entire hoist and all other equipment involved in the operation.
  - Check all equipment for cracks, dents, bending, rust, wear, corrosion and other damage.
  - Make sure the wire rope and roll chain are installed correctly.
  - Check the reducer for signs of leakage.
  - Make sure the entire hoist is properly lubricated.
  - Make sure the breather plug is clean, open, and installed correctly.
  - The roll chain must be washed periodically with solvent. Examine the pin and bushing after removing the chain. Any damage or reddish-brown color in their surfaces indicate that the system is not being adequately lubricated.
  - Make sure mounting fasteners are tightened securely.
  - Make sure the foundation is in good condition, and capable of supporting • the hoist and its load under all load conditions.
  - Check electrical wiring and connections for wear, corrosion, cuts, and other damage.
- TEST HOIST PERFORMANCE by operating the hoist with a load not exceeding the load rating.
  - · Listen for unusual noises, and look for signs of damage as you operate the hoist.
  - Make sure the wire rope runs evenly and tightly across the sheave. If it is loose or uneven, rewind it before continuing.
  - Make sure the load moves smoothly, without hesitation or strain.
  - Make sure the hoist responds to the control device. It must rotate as shown on the control labels, and it must turn off when you release the control.
  - Check the brakes independently. Raise the load, then lower it and stop it a few feet off the ground. If the load continues to coast or creep, the brakes need adjustment. Refer to brake manufacturer's instructions.

Completely correct all problems before continuing. Use the Troubleshooting Chart to help determine the cause of certain problems. See Table 2.



 Take extra care when inspecting sections of rapid deterioration such as sections in contact with saddles, sheaves, repetitive pickup points, crossover points and end connections.

#### 4 Instructions for Periodic Inspection

- VISUALLY INSPECT the hoist and all other equipment.
  - Check the finish for wear, flaking, or other damage.
  - Check all equipment for cracks, dents, bending, rust, wear, corrosion and other damage. If the equipment was overloaded, or if you notice cracks or other signs of overloading and damage promptly remove equipment from use and have it repaired or replaced. DO NOT CONTINUE TO USE DAMAGED OR OVERLOADED EQUIPMENT OR WIRE ROPE.
  - Check all fasteners for stripped threads, wear, bends, and other damage.
  - Check the gearbox for signs of leakage. Contact the factory if there are any signs of lubricant leaking from the gearbox.
  - Make sure the breather plug is clean, open and installed correctly,
  - Remove guards and visually inspect the rotary limit switch chain for poor alignment, excessive wear, corrosion, and other damage.
  - Make sure the entire hoist is properly lubricated.
  - Make sure all labels and plates are readable, firmly attached, free of damage and clean. Replacements are available from the factory.
- b DRAIN A SMALL AMOUNT OF LUBRICANT from the secondary reducer into a clean container.
  - Check the lubricant for dirt, metal particles, water, and other signs of contamination. Completely drain the reducer if lubricant is contaminated.
- INSPECT THE WIRE ROPE according to the wire rope manufacture's recommendations or follow accepted industry standards for wire rope inspections.
  - Always wear protective clothing when handling wire rope.
  - Check the entire length of wire rope for bent wires, crushed areas, broken or cut wires, corrosion, and other damage. Carefully inspect areas that pass over sheaves or through roller guides.
  - Note the location and concentration of broken wires. Replace wire rope if more than 6 wires are broken in one lay, or more than 3 wires are broken in one strand in one lay. See Figure 8.
  - Make sure the end fittings are securely attached to the wire rope, and the wire rope where it is attached is not frayed, corroded, broken, or otherwise damaged.
  - Check the grooves in the head block for signs of wear.
- d PLACE enough weight to keep the wire rope straight and tightly drawn.
  - Measure the diameter of the wire rope, especially in areas where wear is noticeable. Replace the wire rope if the diameter measures below the minimum diameter at any point. See Figure 9.

Figure 9 – Rope Diameter			
di	ameter		
correct	incorrect		
The wire rope assembly must be replaced if the diameter measures less than the minimum diameter at any point.			
if the diameter mea minimum diameter	mbly must be replaced sures less than the at any point.		
if the diameter mea minimum diameter wire rope size	mbly must be replaced sures less than the at any point. minimum diameter		
if the diameter mea minimum diameter wire rope size 1/8 in	mbly must be replaced sures less than the at any point. minimum diameter 7/64 in (.1094 in)		
if the diameter mea minimum diameter wire rope size 1/8 in 3/16 in	mbly must be replaced sures less than the at any point.		

19/64 in (.2969 in)

11/32 in (.3438 in)

5/16 in

3/8 in

- INSPECT THE ROLL CHAIN and SPROCKET
  - Check the link plates and roller links often for cracks to prevent accidents.
- Check the sprocket by observing the roller and sprocket tooth surfaces for signs of wear. **Refer to chain inspection and specifications. See Figures 10-12.**
- MOVE THE ROLL CHAIN AT THE HOIST with your hands.
- Check for excessive movement indicating worn or loose gears or bearings. Excessive movement is caused by overloading or overheating, and is a sign that application may require a larger power hoist.
- Disassemble the hoist if necessary. Inspect keys, bearings, seals, and shafts for wear, distortion, and other damage.
- g INSPECT THE FOUNDATION AND RIGGING
  - Check mounting fasteners for stripped threads, wear, and other damage.
  - Check the foundation for cracks, corrosion, and other damage.
- h TEST HOIST PERFORMANCE by operating the hoist with a load not exceeding the load rating.
  - Listen for unusual noises, and look for signs of damage as you operate the hoist.
  - Make sure the roll chain runs evenly and tight onto the hoist. If it is loose or uneven, tighten the turnbuckle or realign head block as necessary before continuing.
  - Make sure the wire rope runs evenly and tightly acoss the sheave. If it is loose or uneven, tighten the turnbuckle or realign the head block as necessary before continuing.
  - Observe the headblock, look for signs of loose or misaligned bearings.
  - Make sure the load moves smoothly without hesitation or strain.
  - Make sure the hoist responds to the control device. It must rotate as shown on the control labels, and it must turn off when you release the control.
  - Check the brakes independently. Raise the load, then lower it and stop it a few feet off the ground. If the load continues to coast or creep, the brakes need adjustment. Refer to manufacturer's instructions.
  - DISCONNECT ELECTRIC POWER and inspect electrical equipment.
  - Check electrical wires for worn insulation, cuts, corroded connections, and other damage.
  - Check voltage of electrical supply with a UL approved voltmeter. If voltage is low, have a licensed electrician inspect the circuit.
  - Make sure the electrical control box is securely installed. Look inside the control box for signs of moisture, corrosion, burn marks, cracks, and other damage.

#### CONNECT ELECTRIC POWER.

Completely correct all problems before continuing. Use the troubleshooting chart to help determine the cause of certain problems. See Table 2.







Chain and sprocket engagement can be checked by observing the roller and sprocket tooth surfaces. A proper margin (A) and improper margin (B) are shown above. Installation should also be checked. Normal margin position is slightly above the tooth bottom. If tension remains on the slack side, the roller will touch the tooth bottom slightly. If an idler or tightener is used, the margin will be at the center of the tooth bottom.



#### Table 1 – Inspection Checklist checked boxes indicate damage or problem in need of repair damages problems finish weathered, flaking, otherwise damaged hoist jerks or hesitates during operation general parts cracked, bent, rusted, worn, otherwise damaged unusual noises, other signs of malfunction stripped threads, bent, worn, otherwise damaged fasteners loose, not tightened to proper torque gears, bearings, or shafts loose, worn, otherwise damaged not properly lubricated reducer lubricant leakage Iubricant contaminated wire rope bent, crushed, otherwise damaged wire rope loosely or unevenly wound broken wires, see Figure 8 replace if more than 6 wires in one lay, number per strand = or 3 wires in one strand in one lay, are broken number per lay = diameter reduced, see Figure 9 diameter = corroded, rusted, worn, otherwise damaged end connections not securely attached motor motor burnt out, otherwise damaged voltage at motor low brake worn, broken, otherwise damaged brake does not operate properly brake limit switch worn, corroded, otherwise damaged poor alignment or loose electric components corroded, burnt, otherwise damaged fails to control hoist properly control device electric circuit lettric wires worn, cut, corroded, otherwise damaged wires unprotected, obstructing traffic connections loose, corroded, otherwise damaged voltage at motor = abnormal noise, chain vibration chain and sprocket L chain rising or winding around the sprocket kinked or stiff bending chain link plates and rollers dirty, damanged, corrosion on chain, link plates and rollers longated chain damaged/worn sprocket teeth and engaging areas dirty, illegible, otherwise damaged loosely attached or missing labels and plates comments authorized signature date

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### Table 2 – Troubleshooting Chart

Contact the factory for assembly/disassembly instructions. Disassembly before contacting Thern, Inc. voids all warranties.

problem	cause	correction
motor won't run	circuit breaker tripped or fuse blown	reset circuit breaker or replace fuse
	electrical connections loose or damaged	inspect, repair and tighten as necessary
	electric power supply failure	contact power company
	motor burnt out or damaged	repair or replace as necessary
	Iimit switch struck	run hoist off limit switch and check adjustments
motor runs, sheave doesn't turn	loose or broken gear keys	inspect and replace as necessary
	loose, stripped or broken gears	inspect and replace as necessary
motor tries to turn but can't	unit overheated	allow to cool
	load too heavy	lighten load
	voltage at motor too low	inspect supply circuit and rewire as needed
	electric brakes not operating properly	inspect and repair as necessary
	gears or bearings broken or locked	inspect and replace as necessary
	loss of phase	check phases
motor and secondary brakes	brake release lever in release position	move to lock position
do not operate properly	voltage to brake incorrect	check voltage at control box, repair as needed
	brake adjusted incorrectly	adjust brake
	brake discs or solenoid worn or damaged	inspect and replace as necessary
	brake components seized up or damaged	inspect and repair as necessary
lubricant leakage	• worn bearings	inspect and replace as necessary
	damaged oil seals or gaskets	inspect and replace as necessary
	cracked or damaged reducer	inspect and repair as necessary
excessive end play on drive shaft	loose or damaged keys or keyways	inspect and replace as necessary
	excessively worn gears or chain	inspect and repair as necessary
excessive worn gears, sprockets	load too heavy	lighten load
or bearings	• poor lubrication of reducer, chain or bearings	inspect and lubricate as necessary
overheating	operated too long without rest	allow to cool
	load too heavy	lighten load
	poor lubrication	inspect and lubricate as necessary
	breather plug clogged or damaged	clean or replace breather plug
	bearing seized up	inspect and replace as necessary
unusual noises		
high pitched squeak	poor lubrication	inspect and lubricate as necessary
grinding noise	contaminated oil	drain, clean and lubricate the hoist
	broken gears or bearings	inspect and replace as necessary
whining motor	load too heavy	lighten load
	motor overheated	allow to cool
	motor bearings burnt out	replace motor or bearings
rattling noise	loose fasteners or setscrews	tighten all bolts and screws
	worn or loose drag brake	inspect and repair or tighten as necessary
	worn or loose chain	inspect and repair or tighten as necessary
heavy thump during operation	contaminants in lubricant	drain, clean and lubricate the hoist
	loose setscrews or keys in gears or shafts	inspect and repair as necessary
	bearings defective	inspect and replace as necessary
	contaminants on chain	clean and lubricate chain and sprockets

## 3.5 Repairing the Hoist

#### Important!

- It is your responsibility to determine when to replace parts. When considering whether to continue using a part or to replace it, remember that replacing it is the best way to avoid further equipment damage.
- Replace spring pins, retaining rings, and oil seals whenever the hoist is disassembled for inspection or repair.
- Appoint a qualified person to be responsible for all repairs to the equipment.

- 3.5.1 GET FACTORY AUTHORIZATION for all repairs. Unauthorized repairs will void the warranty, and may lead to damage or failure of the hoist.
- 3.5.2 REPLACE DAMAGED OR POORLY OPERATING PARTS with Thern repair parts.
- 3.5.3 REFINISH AREAS where the paint is worn or flaking. A good finish helps to protect against corrosion and weather damage.
  - a REMOVE THE FINISH from damaged areas, down to the bare metal.
- **b** CLEAN THE AREA thoroughly.
- c REPAINT with a high quality primer and finishing coat.
- 3.5.4 TO ORDER REPAIR PARTS, contact your local dealer. Include the following information when ordering:
  - model number
  - serial number (or code number)
  - part number
  - · date purchased, and from whom
  - · description of what happened, or what is wrong
  - your name and return address

### 4.1 **Transporting the Hoist**

#### **Important!**

- Keep a record of what you ship, and when you send it.
- 4.1.1 REMOVE THE BREATHER PLUG and install a sealed plug to prevent the loss of lubrication during shipment.
- 4.1.2 PACK THE HOIST in an upright position for transport, using the original packaging materials, if possible.
  - <sup>a</sup> FASTEN THE HOIST to a wooden base using bolts, to keep it from moving during transport.
  - b SEAL THE HOIST in plastic with a desiccant to help protect it from rust, corrosion, and other damage.
  - CONSTRUCT WOODEN SIDES and top to enclose the hoist in a solid protective crate.
  - d PACK LOOSE PARTS in small boxes or ship separately.
- 4.1.3 INSPECT THE HOIST according to the Instructions for Periodic Inspection before installing it in a new location.

### 4.2 Storing the Hoist

- 4.2.1 FILL THE REDUCER with lubricant, and make sure the breather plug is clean and properly installed. Add a rust preventative for long term storage.
- 4.2.2 SEAL THE HOIST in plastic with a desiccant to help protect it from rust, corrosion, and other damage.
- 4.2.3 STORE THE HOIST upright, in a cool clean place away from corrosive chemicals and moisture.
- 4.2.4 ROTATE THE DRUM PERIODICALLY to keep bearing and gears surfaces from becoming lacquered. Release the brakes to rotate the drum.
- 4.2.5 INSPECT THE HOIST according to the Instructions for Periodic Inspection before installing it for operation.
- 4.2.6 TEST INSULATION RESISTANCE in the motor to detect moisture damage. Refer to the motor manufacturer's instructions.
- 4.2.7 DRAIN THE REDUCER and fill with proper lubricant prior to operation. See section 3.3 Lubricating the Hoist.



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